

## Cleaning and Waste Disposal Service

## Infrastructural Building Management

### Cleanliness enhances the well-being of your employees and the value of preservation of your building

Concentrate on your core business. Due to our long experience in cleaning and waste disposal management, we can offer you various advantages. Among them additional expenditure savings can be made by purchasing in volume as well as improved quality through professional management.



### Quality increase through professional management

#### Description of services

Cleaning and waste disposal services tailored to client requirements.

The following services are available complete or modular:

- Cleaning plans
- Day and evening cleaning
- Window and façade cleaning
- Cleaning of the grounds
- Cleaning of appliances such as computers, keyboards, telephones etc.
- Special cleansing
- Pest control
- Waste disposal concepts / special cleansing



#### Quality requirements

- Satisfied building users and visitors
- Optimal cost / benefit ratio
- Friendly, correctly attired and recognizable employees
- High standard of professional service
- Identification with the client
- Observance of ISO-Norms 9001 /14001
- Ensuring the legal norms and safety conditions

#### Quality control / Auxiliary aid

- Client satisfaction survey
- Complaints management
- Bonus / Malus contracts with suppliers
- Checklists / Processes
- Cleaning plans
- Training certifications
- Internal and external audits
- Inspection tours
- Service Level Agreement (SLA)

- Quality manuals
- Essential standards and legal administration

#### Your advantages

- Efficient staff
- Retained building value
- Optimal cost-benefit ratio

