

House Service

Infrastructural Building Management

Extreme flexibility and advanced working methods enable cost optimisation

A constant analysis of the work-flow enables synergies to be accomplished. This enables you to realise savings potential and optimisation, systematically and professionally. We concentrate on helping you to focus on your core business.



Innovative procedures through synergies

Description of services

In-house services tailored to client requirements.

The following services are available complete or modular:

- Post and courier
- Office supplies management
- Copying service
- Plant maintenance
- Area cultivation (Spring / winter service)
- Conference room management
- Management and support of small appliances
- Daily cleaning
- Waste disposal management
- Archive services



Quality requirements

- Satisfied building users and visitors
- Client oriented operation
- Friendly, competent, correctly attired and recognizable employees
- High standard of professional service
- Loyalty to and identification with the client
- Ensuring the legal norms and safety conditions
- Professional documentation / proof

Quality control / Auxiliary aid

- Customer satisfaction survey
- Complaints management
- Internal and external audits
- Training certifications
- Ordering, Direction and Information System (ASI)
- Inspection tours
- Checklists / processes
- Client specifications

- Service Level Agreement (SLA)
- Management of essential norms and legal requirements

Your advantage

- Optimal realisation of synergy potential
- High flexibility and dependability
- Your comfort is our concern

