

## Surveillance and Security Service

## Infrastructural Building Management

### A strong, trustworthy Partner by your side helps you to eliminate risks

The requirements and potential dangers relating to security are for ever increasing. Legislation is continuously changing, and this demands a high level of updating and professional know-how. A comprehensive approach, as well as a professional method of working, enable considerable financial losses to be avoided.



### We take care of your security

#### Description of services

Surveillance and Security Service tailored to client requirements.

The following services are available complete or modular:

- Risk and building analyses
- Emergency organisation concept
- Security and inspection tours
- 24-hour surveillance
- Emergency intervention
- Observation of technical installations
- Security controls
- Access administration (key, badge)
- Disposal of confidential documents
- Training of employees in the security field



#### Quality requirements

- Satisfied building users and visitors
- Ensuring security
- Guaranteeing availability
- Friendly, competent, suitably attired and recognizable employees
- High standard of professional service
- Loyalty and identification with the client
- Ensuring legal norms and security conditions
- Professional documentation / proof

#### Quality control / Auxiliary aid

- Client satisfaction survey
- 4-eyes principle for ensuring security
- Inspection tours
- Professional standby service
- Internal and external audits
- Training certifications
- Logbook (event book)

- Checklists / procedures
- Service Level Agreement (SLA)
- Essential standards and legal administration

#### Your advantages

- Risks are eliminated
- Long-standing know-how
- Carefree working in the core business

