

## Technical Installation Management

## Technical Building Management

### Since specialists cooperate, your building learns to think

Whether for heating, ventilation, air-conditioning, sanitation or electrical installations, we have specialists in all fields. Constant professional maintenance of installations with the most up-to-date control systems ensures long-term value preservation, as well as a high availability. Breakdown periods are reduced to a minimum and costs cut.



### One-stop comprehensive professional know-how

#### Description of services

Technical installation management tailored to client requirements.

The following services are available complete or modular:

- Inspection and servicing of technical installations
- Maintenance of installations
- Process and energy optimisation
- Consulting on investments in new installations
- Continuous monitoring of the installations
- Malfunction management 24h / 365 days
- Handling and supervision of projects
- Emergency standby by own service technicians – service pool



#### Quality requirements

- High availability of all technical installations
- Satisfied building users
- Optimal cost-benefit ratio
- Professional documentation / certification
- Observance of ISO-Norms 9001 / 14001
- Ensuring legal norms and safety provisions

#### Quality control / Auxiliary Aid

- Order, Control and Information System (ASI)
- Customer satisfaction survey and external audits
- Complaint management
- Energy controlling (statistics etc.)
- Training certification
- Checklists / procedures
- Client specifications
- Service Level Agreement (SLA)
- Essential norms and legal administration

#### Your advantage

- Access to extensive know-how
- Minimal downtime in installation operation
- Cost optimisation and increase in value preservation

